



**Covid 19 Update**

Starting today we have new rules in place to manage our business operations to help prevent



the spread of the horrible Covid 19 Virus.

You all now know the severity of the Virus and the common rules of social distancing, so in an effort to limit the spread & protect our staff, families & public please see the rules below.

### **APPOINTMENTS - Lay-By & Repairs**

We ask all repair pickup and lay-by customers to call and book an appointment for your bike pickups, we will have your bike ready for collection, quarantined and disinfected where required.

Lay-by Balances can be paid via Direct Deposit 24 hours before you collect your bike, the details are already on your Lay-By Receipt. Eftpos payments are also available.

### **Repair Drop-Offs**

At this stage we will continue to book in repairs, we are currently booking in bikes to have work completed on them next week (1st week of April) so we urge you to either call and book a service date in advance, or bring your bike in and leave this with us for the week. A Statewide Lockdown may come into force, and at this stage, we do not know what rules may be enforced, but where possible we will provide adequate time to collect your bike.

### **General Shop Use**

For small products, we will be serving customers from the rear gate with Eftpos/Credit Card payment only. **NO CASH**

We will require customers to practice social distancing, please keep a minimum 1.5m apart, cough into a sleeve, use disinfectant, and **DO NOT** bring any kind of sickness to our workplace. We urge, no kids under 16 at all, if you are an at-risk individual and require a product, we urge you to call and make a booking or remain in your car, (you can drive into our car park) we can serve you from there.

We thank you all for your efforts to socially distance and joining us in taking this seriously. We urge you to get in over the next 2 days should you need a bike or a bike-related product, we have the capacity to serve you in a responsible way, and at this stage, we have no idea what the trading future of the store will be with the imminent state lockdown.

For the most up to date information, please follow us on Instagram and Facebook