Electric Bikes



1. Organisation name (optional)

Response
Count

38

38	answered question
15	skipped question

2. Do you currently import or manufacture electric bicycles or electric bicycle conversion kits?

	Response Percent	Response Count
Yes	28.3%	15
No	71.7%	38
	answered question	53
	skipped question	0

3. Do you currently - (Please tick all appropriate answers)

	Response Percent	Response Count
Import complete electric bicycles	71.4%	10
Import electric bicycle conversion kits	57.1%	8
Manufacture complete electric bicycles	35.7%	5
Manufacture electric bicycle conversion kits	14.3%	2
Other (please specify)	0.0%	0
	answered question	14
	skipped question	39

4. Do you currently sell electric bicycles directly to the public?

	Response Percent	Response Count
Yes	57.1%	8
No	42.9%	6
	answered question	14
	skipped question	39

5. With the expected changes to the electric bike definitions and road laws, do you expect to import or manufacture electric bicycles or conversion kits in the next 12 months?

	Response Percent	Response Count
Yes	38.5%	20
No	61.5%	32
	answered question	52
	skipped question	1

6. If yes, will you - (please tick all appropriate answers)

	Response Percent	Response Count
Import complete electric bicycles	78.9%	15
Import electric bicycle conversion kits	52.6%	10
Manufacture complete electric bicycles	21.1%	4
Manufacture electric bicycle conversion kits	10.5%	2
Other (please specify)	10.5%	2
	answered question	19
	skipped question	34

7. Will you supply your electric bicycle products to consumers through -

	Response Percent	Response Count
online store	38.9%	7
your own 'bricks and mortar store'	33.3%	6
network of 'bricks and mortar' retailers	83.3%	15

Other (please specify)

1

skipped question 35

8. Do you believe the new design and road rules will significantly grow the sales of electric bicycles in Australia?

	Response Percent	Response Count
Yes	73.7%	14
No	26.3%	5
	answered question	19
	skipped question	34

9. Do you believe electric bicycles will create significant growth for your business?

	Response Percent	Response Count
Yes	68.4%	13
No	31.6%	6
	answered question	19
	skipped question	34

10. If you will import or manufacture electric bicycles to the new design rules, how long will it take for you to recieve stock in Australia after the new design and road rules are approved?

	Response Percent	Response Count
< 1 Month	10.5%	2
1 - 2 months	10.5%	2
2 - 3 months	26.3%	5
3 - 4 months	10.5%	2
4 - 5 months	5.3%	1
5 - 6 months	0.0%	0
More than 6 months	36.8%	7
	answered question	19
	skipped question	34

11. How will you provide servicing to electric bikes you distribute?

	Response Percent	Response Count
Retailers will perform all servicing	50.0%	9
Retailers perform servicing on mechanical bicycle components and return any electrical servicing to the distributor	38.9%	7
Return all services to the distributor	27.8%	5
Unsure of service model	11.1%	2
Other (please specify)	16.7%	3
	answered question	18
	skipped question	35

12. Do you currently have staff in your organisation who will be able to perform servicing and repairs on electric bicycles?

	Response Percent	Response Count
Yes	61.1%	11
No	38.9%	7
	answered question	18
	skipped question	35

13. Will you provide in-house training for retailers on servicing your electric bikes?

	Response Percent	Response Count
Yes	83.3%	15
No	16.7%	3
	answered question	18
	skipped question	35

14. Do you think the introduction of a greater range of electric bicycles will grow the whole bicycle industry?

	Response Percent	Response Count
Yes	93.8%	15
No	6.3%	1
	answered question	16
	skipped question	37

15. Will the introduction of a greater range of electric bicycles have any impact on nonelectric bike sales

	Response Percent	Response Count
Yes - will increase sales of non- electric bicycles	29.4%	5
Yes - will decrease sales of non- electric bicycles	5.9%	1
No - will have no impact on non- electric bike sales	52.9%	9
Other (please specify)	11.8%	2
	answered question	17
	skipped question	36

16. Do you currently have any requirements for retailers to have a minimum standard bicycle mechanics qualification to service your brand of bike/product?

	Response Percent	Response Count
Yes	26.1%	12
No	73.9%	34
	answered question	46
	skipped question	7

17. If yes, what level? Response Response Percent Count Cert II in bicycle mechanics 8.3% 1 Cert III in bicycle mechanics 41.7% 5 In-house brand specific training 50.0% 6 Other (please specify) 0.0% 0 answered question 12

18. Do you believe the industry should introduce a minimum level of qualification for all bicycle mechanics

skipped question

41

	Respo Perc		Response Count
No	1	1.6%	5
Yes - Cert III in Bicycle Mechanics	4	1.9%	18
Yes - Cert II in Bicycle Mechanics	23	3.3%	10
Yes - Distributor based training program	14	4.0%	6
Yes - Internal retailer based training program		4.7%	2
Other (please specify)		4.7%	2
	answered ques	stion	43
	skipped ques	stion	10

19. Do you believe the bicycle sector would benefit from an industry recognised certification for retail outlets?

	Response Percent	Response Count
Yes	76.7%	33
No	16.3%	7
Other (please specify)	7.0%	3
	answered question	43
	skipped question	10

20. If you would like to receive further information on changes to electric bicycle design rules and road laws, please include your contact details below

	Response Percent	Response Count
Name	100.0%	17
Email	100.0%	17
	answered question	17
	skipped question	36