## Point of Sale Software Survey

## SurveyMonkey

1. Please indicate in which state your shop is located

|  | Response <br> Percent <br> Response <br> Count |  |  |
| ---: | :--- | ---: | :--- |
| NSW | $\square$ | $1.3 \%$ | 1 |
|  |  |  | $26.9 \%$ |

2. Is your shop

|  |  | Response <br> Percent | Response <br> Count |
| ---: | :--- | ---: | ---: |
| Metro |  |  | $57.9 \%$ |

## 3. What is the approximate area of retail floor space (m2)

## Response

Count
4. Do you use electronic Point of Sale (PoS) software?

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Yes | $\square$ | 72.7\% | 56 |
| No | $\square$ | 27.3\% | 21 |
|  |  | answered question | 77 |
|  |  | skipped question | 2 |

5. Which PoS software does your business use?

|  |  | Response <br> Percent | Response <br> Count |
| ---: | :--- | ---: | :--- |
| Tower Systems |  |  | $21.6 \%$ |

6. Do you use your PoS software to record servicing and repairs of bikes?

|  |  | Response <br> Percent | Response <br> Count |  |
| :---: | :---: | :---: | :---: | :---: |
| Yes |  |  | $73.6 \%$ | 39 |
|  |  |  | answered question | 53 |

7. Do you use bar code scanners to sell or track stock?

|  |  |  | Response <br> Percent | Response <br> Count |
| :---: | :---: | :---: | :---: | :---: |
| Yes | $\square$ | $90.6 \%$ | 48 |  |
| No | $\square$ | $9.4 \%$ | 5 |  |
|  |  |  |  | 53 |

8. What method do you use to record sales data?
$\left.\begin{array}{cll} & & \\ \hline \text { Cash register } & & \begin{array}{c}\text { Response } \\ \text { Percent }\end{array} \\ \hline \text { Response } \\ \text { Count }\end{array}\right\}$

Other (please specify)
answered question
9. How often do you review 'sales' data?
$\left.\begin{array}{lllrl} & & & \begin{array}{c}\text { Response } \\ \text { Percent }\end{array} \\ \text { Response } \\ \text { Count }\end{array}\right)$

Other (please specify)
10. Would you be willing to particpate in a data collection project to identify market trends? As a participant you would recieve a quarterly market analysis relating to sales data for bicycles and bicycle parts and accesories.

|  | Response <br> Percent <br> Response <br> Count |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| No | $\square$ | $63.8 \%$ | 44 |  |
|  |  |  | answered question | 69 |

11. Thank you for your interest in being part of the data collection program. Please include your details and a representative from the BIA will be in contact with you.

|  |  | Response Percent | Response Count |
| :---: | :---: | :---: | :---: |
| Shop name |  | 100.0\% | 41 |
| Email address |  | 97.6\% | 40 |
| Phone number |  | 97.6\% | 40 |
|  | answered question |  | 41 |
|  | skipped question |  | 38 |

