



1. Please indicate in which state your shop is located

	Response Percent	Response Count
ACT	1.3%	1
NSW	26.9%	21
NT	0.0%	0
QLD	14.1%	11
SA	7.7%	6
TAS	2.6%	2
VIC	37.2%	29
WA	10.3%	8
	answered question	78
	skipped question	1

Sequence Response Percent Response Count Metro 57.9% 44 Regional 42.1% 32 Stipped question 54 54

3. What is the approximate area of retail floor space (m2) Response Count Count 71 answered question 71 skipped question 8

4. Do you use electronic Point of Sale (PoS) software?			
	Response Percent	Response Count	
Yes	72.7%	56	
No	27.3%	21	
	answered question	77	
	skipped question	2	

5. Which PoS software does your business use?

	Response Percent	Response Count
Tower Systems	21.6%	8
MYOB Retail	62.2%	23
Lightspeed	2.7%	1
Microsoft Dynamics Retail Management Systems	8.1%	3
Chain/franchise program	5.4%	2
	Other (please specify)	17
	answered question	37
	skipped question	42

6. Do you use your PoS software to record servicing and repairs of bikes?

	Response Percent	Response Count
Yes	73.6%	39
No	26.4%	14
	answered question	53
	skipped question	26

Response Percent Response Count Yes 90.6% 48 No 9.4% 5 Skipped question 26

8. What method do you use to record sales data?			
	Response Percent	Response Count	
Cash register	68.4%	13	
Manual ledger book	31.6%	6	
	Other (please specify)	1	
	answered question	19	
	skipped question	60	

9. How often do you review 'sales' data?			
	Response Percent	Response Count	
Daily	36.6%	26	
Weekly	31.0%	22	
Monthly	22.5%	16	
Quarterly	4.2%	3	
Yearly	5.6%	4	
	Other (please specify)	2	
	answered question	71	
	skipped question	8	

10. Would you be willing to particpate in a data collection project to identify market trends? As a participant you would recieve a quarterly market analysis relating to sales data for bicycles and bicycle parts and accessories.

	Response Percent	Response Count
Yes	63.8%	44
No	36.2%	25
	answered question	69
	skipped question	10

11. Thank you for your interest in being part of the data collection program. Please include your details and a representative from the BIA will be in contact with you.

		Response Percent	Response Count
Shop name		100.0%	41
Email address		97.6%	40
Phone number		97.6%	40
	answered question		41
skipped question		38	